

VAILLANT LIMITED

SECTION 172 STATEMENT

The market for domestic hot water heating in which the Company operates is highly competitive. It is a fast-moving industry, which involves engagement with a rich network of stakeholders.

The directors are well aware of their duty under section 172 of the Companies Act 2006 to act in the way which they consider, in good faith, would be most likely to promote the success of the Company and, in doing so, to have regard (amongst other matters) to:

- the likely consequences of any decision in the long term;
- the interests of the Company's employees;
- the need to foster the Company's business relationships with suppliers, customers and others;
- the impact of the Company's operations on the community and the environment;
- the desirability of the Company maintaining a reputation for high standards of business conduct; and
- the need to act fairly as between members of the Company, (the "s.172(1) Matters").

Induction materials provided to directors on appointment include an explanation of directors' duties, and the Board is regularly reminded of the s.172(1) Matters, including as a rolling agenda item at every Board meeting.

The directors understand that the Company's relationships with its stakeholders are dynamic, and that stakeholders' interests may change over time. In response to this, the directors keep themselves informed of the Company's key stakeholders' interests through a combination of both direct and indirect engagement. The directors recognise their responsibility to the Company's stakeholders at all times when discharging their duties.

The Directors have identified the key stakeholders as the following:

- Shareholder
- Employees
- Suppliers; and
- Environmental Impacts and Communities.

To discharge their section 172(1) duties the directors had regard to the factors set out above in making the principal decisions taken by the Company.

As part of the international Vaillant Group, the Company has in place a Code of Conduct which is an important part of the wider Group's compliance management system. The Code of Conduct sends a clear message about the Company's commitment and obligation to comply with internal and external rules and compliance with it is mandatory for all employees of the Company.

The Code of Conduct includes, but is not limited to:

- protection of human rights and workers' rights;
- corporate social responsibility;
- product safety and quality;

- environmental protection;
- health and safety at work;
- equal opportunities and respectful treatment;
- protection of intellectual property and insider Information;
- prevention of the mis-use of company resources; and
- compliance with laws and regulations, including but not limited to Anti-Trust, Anti-Corruption, Data Protection and Data Security, Anti-Money Laundering, Tax Compliance, Conflicts of Interest and Foreign Trade Compliance/Export Control.

SHAREHOLDER

The sole shareholder is a key stakeholder in the Company. The directors engage with this key stakeholder by considering their interests in board decision making. Furthermore, they take into consideration the long-term impact of its decisions, its desire to maintain a reputation for high standards of business conduct, and its requirement to act fairly between members of the Company.

EMPLOYEES

The directors recognise that the importance of a highly engaged and motivated workforce is fundamental and core to our business and to the delivery of our strategic ambitions. The welfare of our people is an integral element of our core values, and with structured policies and procedures in place, we provide a safe working environment for all employees.

The directors are fully aware of the importance of providing opportunities for personal development and career progression; a culture of equity, diversity and inclusion; compensation and benefits; and the ability to make a difference within the wider Vaillant Group.

The Company seeks to improve the working environment of its employees through a number of different continuous improvement methods and initiatives, with the involvement of employees in all aspects of Company activities.

The Company is Investors in People accredited and engages with employees through frequent internal communication updates (in both written newsletters and “town hall talks” and departmental face-to-face meetings) and presentations on Company outlook covering financial and economic performance. In addition, employees are encouraged to participate in employee surveys, high performance culture programs, health, and well-being initiatives and are offered the opportunity to complete learning and development programs, including those linked to career progression.

The Company is an equal opportunities employer. The Company's equal opportunities statement is covered under the Report of Directors on page 7.

SUPPLIERS

The directors recognise that supplier involvement is central to the quality of the Company's products and to ensuring that as a business we meet the high standards of conduct that we set for ourselves.

We continue to build strong relationships with our key suppliers and continually monitor supplier payment days. Our payment practices reporting can be found on the HMRC website.

The Company has a clear process for selecting and managing its suppliers, which involves the carrying out of detailed business partner due diligence including sanctions checks and reviews of quality management and compliance policies. A written obligation is placed on all suppliers to adhere to the principles of the U.N. Global Compact Initiative. In relation to key suppliers, risk assessments and supplier audits are carried out to ensure that there are no human rights violations, as well as to verify the suppliers' financial stability and viability.

ENVIRONMENTAL IMPACTS & COMMUNITIES

The directors ensure that any environmental impacts are fully considered and continue to play a prominent role in the promotion of high efficiency domestic appliances and renewable energy products, which are more beneficial for the environment.

The Company is committed to reducing its environmental impact and continually improving its environmental performance as an integral and fundamental part of its business strategy, and through development in product technologies and operating methods.

It is important to the directors to understand the changing needs and requirements of the communities that the Company operates in. We are then able to develop lasting relationships which can make a positive difference. The Company is committed to supporting all employees to dedicate time to community and charity activities and has a volunteering scheme for our employees to enable them to make a positive impact on local communities.

STRATEGIC REPORT FOR THE YEAR ENDED 31 DECEMBER 2024 (CONTINUED)

KEY DECISIONS TAKEN BY THE BOARD

The protection of the health and safety of employees, customers and suppliers as well as the continuation of business operations, focussing on the industry shift to high efficiency and renewable technologies have been the main items on the Board's agenda during this year. Particular decisions taken with key stakeholders in mind are detailed below:

- Continued Investment in a new high efficiency cylinder factory in Derby.
- Decision to commence production in the high efficiency cylinder factory in Q4 2024.

This strategic report was approved on behalf of the Board on 20th May 2025.



K Brooks
Director
20th May 2025