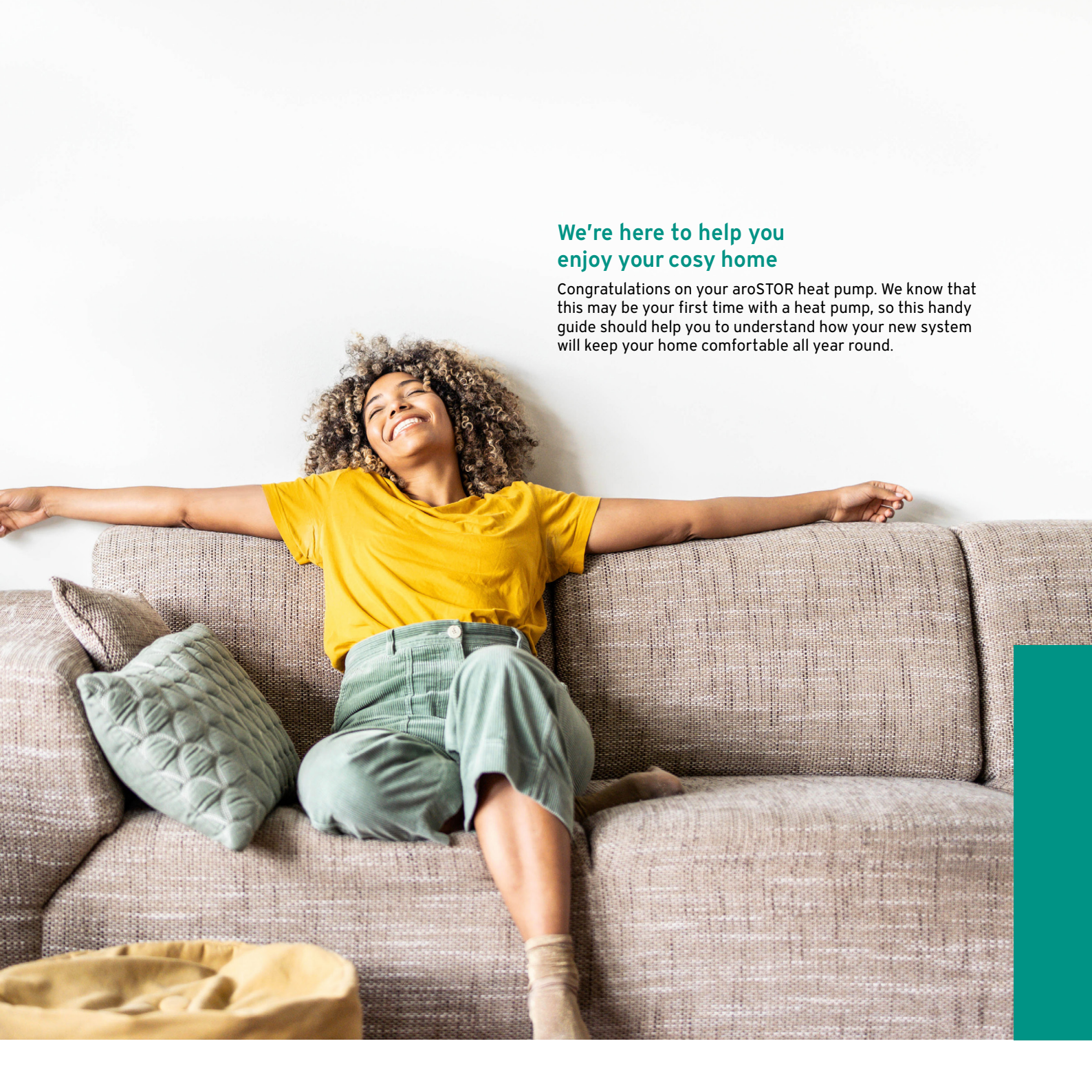


A guide to your new hot water system





We're here to help you enjoy your cosy home

Congratulations on your aroSTOR heat pump. We know that this may be your first time with a heat pump, so this handy guide should help you to understand how your new system will keep your home comfortable all year round.

Vaillant has been keeping homes warm for over 150 years

A Vaillant system has been chosen to provide your home with hot water. Here at Vaillant, we're dedicated to making appliances that deliver high efficiency, effortless, sustainable heating and hot water. What's more, we've got 150 years experience in home heating, so you can be rest assured that you're in good hands.



About your aroSTOR

A heat pump is an alternative, more sustainable option for your hot water needs than a traditional gas boiler. The aroSTOR hot water heat pump is incredibly efficient and sustainable for all properties. It uses air as a renewable heat that's collected for hot water for your everyday use. Using R290 refrigerant, the aroSTOR can achieve excellent hot water performance without the need for a back-up heater, all while maintaining high levels of efficiency.

Your new system may be a little different to a typical gas boiler, the aroSTOR will produce the hot water required for your home, without the need for a boiler or additional cylinder. Your system control is also fitted to the front of the aroSTOR unit, so there's no need for any additional units.

To register your guarantee, simply visit vaillant.co.uk

It's amazingly cool technology

Did you know... you're probably already used to heat pump technology in your home. Your fridge uses this technology to transfer heat in the opposite way!



Scan the QR code
for more information on
how heat pumps work

Getting your hot water set up...

Optimised for ultimate comfort

Your system will have been set up by the installer to optimise the performance of your aroSTOR to ensure you have hot water, when you need it.

Time and temperature control

If these standard settings don't suit your lifestyle, you have the flexibility to adjust the temperature and schedules to what is best for you and your family.

However, we recommend that you never completely turn off your heat pump. If your cylinder cools down too much, your heat pump will require more energy to bring the temperature back to a comfortable level.

Good to know

Before you change the temperature of your new hot water system, it's important to understand that heat pumps operate at a much lower temperature.

We recommend that you don't change your temperature once it's set up, but if you need to we advise that you change the temperature slowly and over time to make sure that it provides the best comfort levels.

Get to know your controls



Service and support

Don't forget to book your annual service

An annual service is necessary to maintain your heat pump and system guarantees. Regular servicing ensures that your system operates effectively and efficiently, helping to identify and resolve any issues before they lead to a breakdown. You can have an annual service performed by our Vaillant Service team.

Delivering complete peace of mind

At Vaillant, we invest as much of our resources into our service and support as we do in creating outstanding heating solutions.

Taking control of your registration

We recommend that you register your heating system in your name with us. When you reach out, please have your benchmark Commissioning record to hand. This can be found at the back of your product manual.

We are here to help:

- ✓ Dedicated call centre with a highly trained support team
- ✓ Annual servicing
- ✓ Spare parts

Jot down the date your new aroSTOR system was first installed

Service reminder date:

.....



'Hare' to help! For further support, please scan the QR code and message us on WhatsApp.

Lines are open
Monday - Friday: 8am - 6pm
Saturday: 8am - 3pm
Sunday: 8am - 12pm



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